



## PRESS RELEASE

### LONDON CONTAINER TERMINAL LAUNCHES THE FIRST VEHICLE BOOKING APP FOR HAULIERS

Tilbury's London Container Terminal has this week launched the UK's first fully integrated Vehicle Booking System (VBS) mobile app uniquely designed for the terminal's hauliers.

LCT is the only container terminal in the UK that has a fully integrated and fully functional VBS app that allows hauliers to make bookings and check the status of a container remotely using a mobile app on their mobile phone.

The app is available to download for free on App Stores for both iOS and Android devices and has been designed to be straightforward, allowing hauliers to create, view, move and cancel bookings quickly and efficiently whilst on the move using their smart phone. The app can also display the latest status of a container which allows hauliers to efficiently book the most appropriate time slots for their vehicles.

The technology platform behind the app is LCT's bespoke VBS system which was launched in October 2015 replacing the legacy system at the terminal. The new system is a completely new development purposely designed for LCT's customers' needs. The system provides a noticeably different look and feel to that of the original system with a strong focus on ease of use, efficiency and improved status information.

Commenting on the development of the app, **David Thomson, Group IT Project Manager at Forth Ports** said: *"The mobile app development is a first for Forth Ports and we are very pleased with the result and the positive feedback we have received so far. We wanted to capture the opportunity to improve our service for our customers and we took the time to design the new VBS system to improve the ease*

*of use and provide enhanced capabilities. The mobile app is a further extension to the new system similarly targeted to further improving our service offering to our hauliers, by providing them with efficient and easy to use capabilities whilst on the move.”*

For more information on the new app and VBS system click here:

<http://www.londoncontainerterminal.com/index.php/vbs/system-overview/>

Forth Ports will be at Multimodal this week (10-12 May) at the NEC on stand 850.

**9 MAY 2016**

**-Ends-**

Further information/images:

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#### **Notes to Editors:**

##### **About The Port of Tilbury - the major Port to London and the South East**

The Port of Tilbury is London's major port, providing fast, modern distribution services for the benefit of the south east of England and beyond. A dynamic and diverse port handling the full range of cargoes with specialist expertise in the handling of paper and forest products, containers & Ro Ro, grain and bulk commodities and construction and building materials.

Tilbury's strategic location makes it the natural point for distribution with 18 million people living within 75 miles. Serving the UK's market, the port offers customers excellent transport links to and from the capital and across the South East where over 50% of the population live and work.

The Port is a diverse multi-modal hub, covering over 1100 acres and is well positioned to access the M25 orbital motorway and the rest of the UK's national motorway network. In addition, there are direct rail connections within the Port, with access to the whole of the UK and dedicated barge facilities.

London Container Terminal (LCT) provides a unique combination of European Short Sea and Deep Sea services at the same facility. As the UK's third largest container terminal, Tilbury handles over half a million containers per year.

The London Construction Link (LCL) is a collaboration between the Port of Tilbury and S. Walsh, one of the leading construction solutions companies in London. The partnership is seeking to relieve congestion on the capital's roads, with associated cycling safety and CO2 benefits, through promoting greater use of construction consolidation and the use of the river for construction projects on or near the Thames. LCL builds upon the Tilbury's pedigree as the logistics and distribution hub for the 2012 Olympics and Paralympics and S. Walsh's success as the largest marine operator on the Thames. LCL is supported by British Cycling.

[www.forthports.co.uk](http://www.forthports.co.uk) / [www.londoncontainerterminal.com](http://www.londoncontainerterminal.com) / [@forthports](http://www.londondistributionpark.com)