



VBS Tariff Master (July 2025)



Please find below the current tariff including all fees and charges for the use of VBS at Port Of Tilbury London Ltd.

These charges are periodically reviewed and are subject to increases with inflation

Booking Charges

Booking Fee

£5.50

This is a fee that is charged each and everytime a booking is made and is non-refundable

Penalty Charges

Penalty charges are applied to discourage misuse of the VBS system and are aimed at enforcing the fair usage for all of the users allowing them the opportunity to attain VBS bookings slots.

"No Show" Charge

£60.00

A "No Show" charge is raised for situations where by a Booking Slot is made but not used. These are catergorised into three distinct charges as detailed below but are all charged the same single fee

"No Show" Booking - A Booking Slot is used but a truck doesn't show up for the booking with in the Booking Slot

"No Show Cancel" Booking - When a Booking is 'Cancelled', the booking slot is made available for a new Booking to be made. If no new booking is made then the cancelled booking is subject to a penalty.

"No Show Swap" Booking - When a Booking is 'Cancelled' through the use of Bookng Swap, the booking slot is made available for a new Booking to be made. If no new booking is made then the cancelled booking is subject to a penalty.

"Late Move" Penalty

£20.00

This penalty charge is generated when a Booking Slot is moved to a new Booking Slot with the original Booking Slot being made available for use. If the original Booking Slot isn't re-used then the Booking is subject to a penalty

Accompanied/Escorted Vehicle

£75.36

Vehicles / Persons requiring escort on the terminal to pre notify support@londoncontainerterminal.com 24hrs in advance of arrival. Failure to pre-notify will result in delays on arrival at the terminal.

Passenger in Cab Charges (where not pre-notified)

£142.92

For driver training visits please provide notification to support@londoncontainerterminal.com no less than 24 hours in advance of arrival

For cargoes requiring a second driver please provide notification and cargo details to support@londoncontainerterminal.com no less than 24 hours in advance of arrival

Authorisation will be provided from Customer Support via email. Any vehicles found arriving with a passenger in cab without authorisation will attract a Passenger in cab charge.

Mis-Declared Empty Container

In order to ensure a Safe working environment for our teams any unit declared and confrimed as ampty by the driver presenting the unit but subsequently found to be full when attempted to be lifted or via status update, will be placed on internal hold, pending update from the shipping line concerned agreeing to accept charges

2 x movements charges at the shipping lines prevailing rate

Inspection fee

£117.60

Administration charge

£33.13

All of these Penalty Charges can be avoided by proper management of the bookings made ensuring cancellations and moves are completed at the earliest opportunity. This will also ensure those customers in a position to use cancelled booking slots can do so at short notice.